



PRIVACY POLICY



ROBOMARKETS LTD
169-171 Arch. Makarios III Ave., floor 8,
3027, Limassol, Cyprus



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PRIVACY POLICY

Client's Privacy is important, that is why RoboMarkets Ltd protects the information Client shares with the Company. RoboMarkets Ltd uses the shared information only for investment services it is eligible to provide according to its License 191/13, granted by EU regulator - CySEC.

To protect Client's Privacy RoboMarkets Ltd follows different principles in accordance with worldwide practices for Customer Privacy and Data Protection:

1. RoboMarkets Ltd doesn't sell or give away the Client's name, mail address, phone number, email address, or any other information to anyone who is not involved into the business/investment services.
2. RoboMarkets Ltd uses state-of-the-art security measures to protect Client's information from unauthorized users.

NOTICE

RoboMarkets Ltd will ask the Client when it needs information that personally identifies the Client (Personal Information) and/or allows RoboMarkets Ltd to contact the Client. Generally, this information is requested when the Client creates a Registration ID on the site or when he downloads the free software. RoboMarkets Ltd uses Personal Information for four primary purposes:

1. To make the site easier to use by not having to enter information more than once.
2. To help quickly find software, services or information.
3. To create the content most relevant to a specific Client.
4. To alert the Client about product upgrades, special offers, updated information and other new services from RoboMarkets Ltd.

CONSENT

After the registration, the Client is able to select the kinds of information he wants to receive from the Company by subscribing to various services, like electronic newsletters. If the Client doesn't want to be communicated with, regarding the Company's products, offers, programs, events, or services by email, postal mail, or by telephone, he can select the option stating that he doesn't wish to receive marketing messages from the Company and/or from third parties.

CONFIDENTIALITY

The Company will treat all information about the Clients Transactions as confidential, even when the Client is no longer a Client of the Company. The Client agrees that the Company may disclose this information to other companies in the Company's group and that the Company and the Company's group may disclose it to:

1. To those who provide services to the Company or act as agents on the understanding that they will keep that information confidential;
2. To anyone to whom the Company transfers or proposes to transfer either their rights or duties under this Agreement;
3. To any third party as a result of any restructuring, sale or acquisition of any company within the group, provided that any recipient using the Clients information uses it for same purposes as it was when it was originally supplied to the Company and/or used by the Company;
4. To credit reference agencies or other organizations that aid the Company for the purpose of:
 - a) make credit decisions and reduce the incidence of fraud
 - b) In the course of carrying out identity fraud prevention
 - c) Credit control checks
 - d) To regulators and governmental agencies
 - e) In any jurisdiction, where the Company is required to do so by Applicable Regulations
 - f) Where there is a public duty to disclose or the Company's interests require disclosure;
 - g) At the Clients request; or consent

ACCESS

RoboMarkets Ltd provides the Client with the means to ensure that his Personal Information is correct and up-to-date. The Client can review and update this information at any time at the "Members area", where he may:

1. View, edit and update personal information he has shared.
2. Underline whether he wants Company (or third party) to send him marketing information by postal mail.
3. Sign up for electronic newsletters about Company's products and services.

SECURITY

1. RoboMarkets Ltd has taken strong measures to protect the security of Personal Information. The Company takes strong precautions to protect Client's data from loss, misuse, unauthorized access or disclosure, alteration or destruction.
2. RoboMarkets Ltd guarantees Client's e-transaction to be 100% safe and secure. When Client places the order, or access the Personal Account Information, he is utilizing secure server software SSL, which encrypts Personal Information before it's

TEL: +357-25-123275 FAX: +357-25-580077 EMAIL: info@robomarkets.com.cy WEB: www.robomarkets.com.cy

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sent over the Internet. SSL is one of the safest encryption technologies available.

3. Client's Personal Information is never shared outside the Company without his preliminary permission and according to STANDARD TERMS OF BUSINESS RoboMarkets Ltd. Inside the Company, all Client's data is stored in password-controlled systems with limited access. Client's information may be stored and processed in Cyprus or any other country where RoboMarkets Ltd, its affiliates, subsidiaries or agents are located.

4. In accordance with the current legislation, recording, systematization, collection, storing, update, and acquisition of the personal information of the Russian Federation citizens must be performed in the databases located within the Russian Federation.

5. The Client himself has a significant role in protecting his Personal Information. No one can see or edit his Personal Information without knowing his username and password.

JOINT ACCOUNTS

In the case of a joint account, the Company may disclose any information obtained from any of the Clients in relation to the account of the Clients Transactions.

DATA PROTECTION

Before providing the Company with any information relating to identifiable living individuals in connection with this Agreement the Client should ensure that those individuals have consented to provide their information and are aware:

1. Of the Company's identity;
2. That the Company may use their information to develop services to Clients and protect its interests;

3. That the Company may record or monitor phone calls and all electronic communications between the Client and the Company for compliance purposes;
4. That the Company and other members of its group may use their information for all marketing purposes to inform the Client or said parties about services which may be of interest
5. That this may involve disclosure of their information

THE CLIENT'S RIGHT

The Client may have rights of access to some or all of the information the Company holds in relation to him in order to have inaccurate information corrected. Moreover, to inform the Company that the Client does not wish to receive marketing information, under data protection law.

ENFORCEMENT

If for some reason Client believes RoboMarkets Ltd has not adhered to these principles, Client can notify the Company by email info@robomarkets.com.cy and Company will do its best to determine and correct the problem promptly.

RoboMarkets Ltd will disclose the Client's Personal Information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

1. Conform to the edicts of the law or comply with legal process served on RoboMarkets Ltd.
2. Protect and defend the rights or property of RoboMarkets Ltd.

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